



Operational Excellence Practitioner Certificate

Description: If you are a leader or practitioner of continuous improvement, cost savings, process improvement, quality management, project management, or transformation, this is must-attend, high-energy program for you. The *Operational Excellence Practitioner Certificate* is applicable to professionals in every industry – healthcare, service, financial, government, construction, education, and manufacturing industries.

It provides you with an understanding and application of key elements of Operational Excellence – strategic approach, cultural leadership, project management tools selection and use, and problem-solving tools selection and use. Attendees of all three workshops making-up the *Operational Excellence Practitioner Certificate* will share a rich curriculum of presentations about Operational Excellence key elements, participate in breakout exercises, share industry experiences, and engage in thoughtful between-session exercises.

Workshop Topics and Focus:

1. **Winning Strategies with a High-Performing Culture**
 - July 16, 2018 from 8am-5pm
2. **Lean White Belt for Daily Lean**
 - September 17, 2018 from 8am-5pm
3. **Advanced Project Management Tools**
 - November 19, 2018 from 8am-5pm

Attend all three, one-day workshops to receive the *Operational Excellence Practitioner Certificate*. Yet, professionals may choose to attend one or two of these workshops to gain specific skill and knowledge related to these topics. Threading throughout the *Operational Excellence Practitioner Certificate* are case studies, which will follow one company as it